



TERMS OF USE

In the event a contractual agreement (“Contract”) covers the relationship between Ride RoundTrip, Inc. (“Roundtrip”) and User, the Contract terms supersede.

Access to Application. By using Roundtrip’s web site and associated web and mobile applications (the “Application”), User agrees to these terms and conditions. Subject to User’s payment of all fees set forth below or in the applicable SOW or Purchase Order, Roundtrip will provide User with access to the Application in accordance with the terms of this agreement and SLA. User will use commercially reasonable efforts to prevent unauthorized access to, or use of, the Application, and notify RoundTrip promptly of any such unauthorized use known to User.

Application Use. The Application shall be used only to request and schedule non-emergency medical transportation and non-medical transportation; User is prohibited from using the Application for any other purpose, including requesting emergency medical transportation, and, but not limited to, monitoring Application functionality, or for any other benchmarking or competitive purposes. User shall be solely responsible for compliance with all laws, regulations and ordinances connected with User’s access to and utilization of the Application.

Restrictions. Except as expressly set forth herein, User may not modify, publish, transmit, participate in the transfer or sale of, reproduce, create derivative works based on, distribute, perform, publicly display, or in any way commercially exploit, the Application, any of the content offered therein, or any software or other materials incorporated therein, in whole or in part. User agrees not to duplicate, translate, modify, copy, printout, disassemble, create any derivative work of, reverse engineer, reverse assemble, decompile or otherwise tamper with, or attempt to gain access to the source code of, the Roundtrip Services (“Services”) or any software provided therewith, or access or use the Services (or any part thereof) to build the same or similar service or for any competitive or benchmarking purposes. User shall not cause or encourage any third party to do any of the foregoing. Use of the Application or Services to violate the laws of the United States, or of any State, or to violate the security of any computer network, crack passwords or security encryption codes, transfer or store illegal material including those that are deemed threatening or obscene, or engage in any kind of illegal activity is expressly prohibited. User will not run Maillist, Listserv, any form of auto-responder, or “spam” on the Application, or any processes that run or are activated while User is not logged in. User may not attempt to reverse engineer or decompile any software used on the Application or in the Services. Use of the Application and Services for promotional or commercial purposes is prohibited except as expressly permitted by Roundtrip. User shall not use any device, software or routine that interferes with the proper working of the Application or the Service, or otherwise attempt to interfere with the proper working of the Service. User shall not use any robot, spider, Service search/retrieval application or other automated device, process or means to access, retrieve, scrape or index the Application, the Service, or any Application content. User shall not introduce viruses, worms, or other technologies that seek to injure or adversely affect Roundtrip property or interests, or the personal or property or interests of User. User shall not post or transmit, or cause to be posted or transmitted, any communication or solicitation designed or intended to obtain password, account, or other private information regarding the account of any other User. User will not solicit personal information from minors. User shall not take any action that imposes, or may impose an unreasonable or



disproportionately large load on Roundtrip's computer systems, as determined by Roundtrip in its discretion. User will not assist or enable or encourage others to perform actions which User is prohibited from conducting.

User Data. User is solely responsible for any and all obligations with respect to the accuracy, quality and legality of User Data. User will obtain all third-party licenses, consents and permissions needed for Roundtrip to use the User Data to provide the Services. Without limiting the foregoing, User will be solely responsible for obtaining from third parties all necessary rights for RoundTrip to use the User Data submitted by or on behalf of User for the purposes set forth in this agreement. User warrants, represents and covenants that it will not contribute any User Data that (a) infringes any copyright, trademark or patent; (b) misappropriates any trade secrets; (c) is infringing, libelous, defamatory, obscene, pornographic, abusive, or offensive; (d) contains viruses, worms or other malicious computer programming codes intended to damage Roundtrip's systems or data; or (e) otherwise violates any law or right of any third party.